



2025 IMPACT REPORT

HEALING WITH COMPASSION

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Our Mission

Pioneer provides free quality comprehensive healthcare to marginalized populations, those who are homeless, refugees, and uninsured adults in our community, all at no cost.

Pioneer Medical Foundation wholeheartedly believes in the power of healing at all levels by embedding ourselves in the community that encompasses the homes we all live in. For this reason, Pioneer Medical Foundation was established, a nonprofit organization bringing free medical clinics, medication assistance, and other resources to those with no access to medical care.

Our goal is to give back to the communities that we have been privileged to serve.

MEET THE TEAM



S. Irfan Ali, MD
PRESIDENT | CEO | HOSPITALIST



Masood Khan, MD
VP OF VISION | HOSPITALIST



Ano Kashumba, APRN
EXECUTIVE DIRECTOR



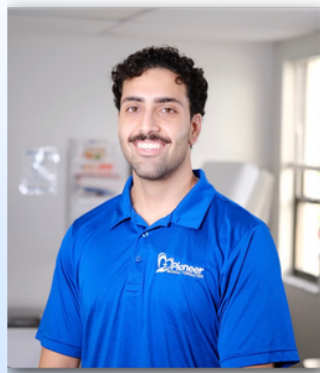
Thami Ettouati
FOUNDATION MANAGER



Sophia Sotomayor
CLINICAL COORDINATOR



Sam Salas
CLINICAL COORDINATOR



Ali Khan
CLINICAL COORDINATOR



Micah Bowen
CLINICAL COORDINATOR

Reflections

Dear friends, colleagues, and neighbors,

This past year has been a powerful reminder of what is possible when compassion meets action.

Through the collective efforts of our team, partners, and community, we have continued to expand access to quality, equitable healthcare for those who need it most.

One of our proudest accomplishments has been the continued success of our internship program. We are incredibly excited to see more of our interns take the next step in their journeys by gaining acceptance into medical school. Watching these future healthcare leaders grow, serve, and advance is a testament to the strength of mentorship and the impact of investing in the next generation.

As we look ahead, we are energized by several exciting expansion projects that will allow us to reach even more individuals and families. These initiatives are rooted in our mission to bridge gaps in care and create sustainable pathways to better health outcomes across our communities.

None of this work would be possible without the unwavering support of those who believe in our mission.

To our donors, volunteers, partners, and advocates, thank you. Your commitment, generosity, and trust empower us to continue showing up, innovating, and serving with purpose.

Together, we are not only delivering care we are building a stronger, more compassionate future for all.

In service and in gratitude,

Ano Kashumba APRN-C
Executive Director
Pioneer Medical Foundation

IMPACT AT A GLANCE

Our foundation is committed to making a meaningful difference in the community. These key stats highlight the impact of our programs and initiatives in action.

Total Value of Services



\$1,353,971

Patients Served



3,200+

Growth in Patient Census



+15%

Free Hip and Knee Replacements Provided



17

Clinic Readmission Rate



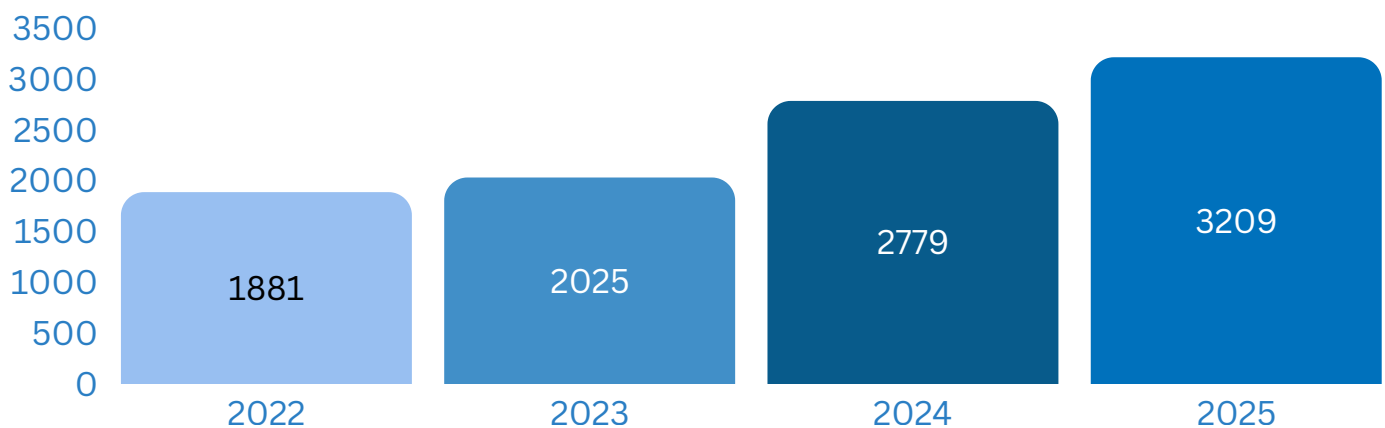
2.51%

Total Value of Free Dental Services



\$61,613

Patient Census Growth



TEAMWORK IN ACTION

Through the collective efforts of our dedicated providers, volunteers, and community partners, Pioneer Medical Foundation continues to deliver high-quality care to those who are uninsured and underserved in the Tampa Bay community and beyond.

In **2024**, our medical services totaled **\$1,229,783** in care provided at no cost to patients.

In **2025**, that impact grew significantly, with services totaling **\$1,353,971**, reflecting our continued commitment to expanding access and improving lives within our community.

VALUE OF SERVICES BREAKDOWN

Medical and Dental Services



\$436,966

Medications and Imaging



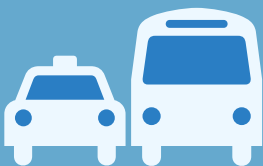
\$225,796

Volunteer Hours



\$350,411

Transportation



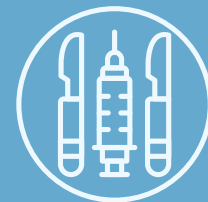
\$5,308

Donated Items



\$142,304

Operation Walk USA



\$603,154

Total Impact



\$1,763,939

READMISSIONS

IMPROVEMENTS

Scheduling

- Care 360 and Case Management at each AdventHealth campus have been key to ensuring successful patient attendance.
- We recently transitioned to AthenaOne, enabling patient self-scheduling for in-person and telehealth appointments and access to a portal to manage visits.

Appointment Census

- Patients receive reminders via email (4 days prior), phone (2 days prior), and text (48 hours prior). Missed appointments are followed up with a call to help reschedule.
- We have engaged with nursing leadership and Care 360, and participated in MDR and Pioneer Medical Group team meetings to raise awareness of the clinic.

DIAGNOSIS OF PATIENT POPULATION

Diagnosis	Number of Total Patients
Essential Hypertension	25.32%
Nicotine Dependence	22.50%
Type 2 Diabetes	14.04%
EtOH Abuse	6.94%
Poly Substance Abuse	6.72%
Heart Failure	3.55%
COPD	2.95%

RESOURCES

- **Prescription Medications** – dispensed in clinic or via e-script; covered by Pioneer Medical Foundation at no cost. Insulin and basic medications are dispensed in the clinic.
- **Glucometer kits and insulin syringes** are provided to patients in clinics with extensive diabetic education.
- **Heart Failure Kit** provided by AdventHealth Tampa and AdventHealth Zephyrhills to every heart failure patient in the clinic.
- **Accelerated Primary Care referral pipeline** for Tampa Family Health Center and Premier Health Center.
- **Neurology and pulmonology referrals** are made available to patients at no cost, as needed, through the support of Pioneer Health.
- **Patient assistance forms** are completed for medications including Eliquis, Jardiance, Farxiga, and Entresto.

HOSPITAL ATTENDANCE RATES

Hospital	Referred	Seen	No Show	Attendance Rate
AdventHealth Tampa	722	311	411	43%
AdventHealth Carrollwood	379	92	287	24%
AdventHealth Wesley Chapel	491	212	279	43%
AdventHealth Dade City	385	117	268	30%
AdventHealth Zephyrhills	684	337	347	49%
TOTAL	2,661	1,069	1,592	38%

READMISSION PROGRAM

Appointment Attendance vs. Readmission Rate

Patients who miss their appointment are readmitted at 4.5× the rate of patients who attend

2.51%

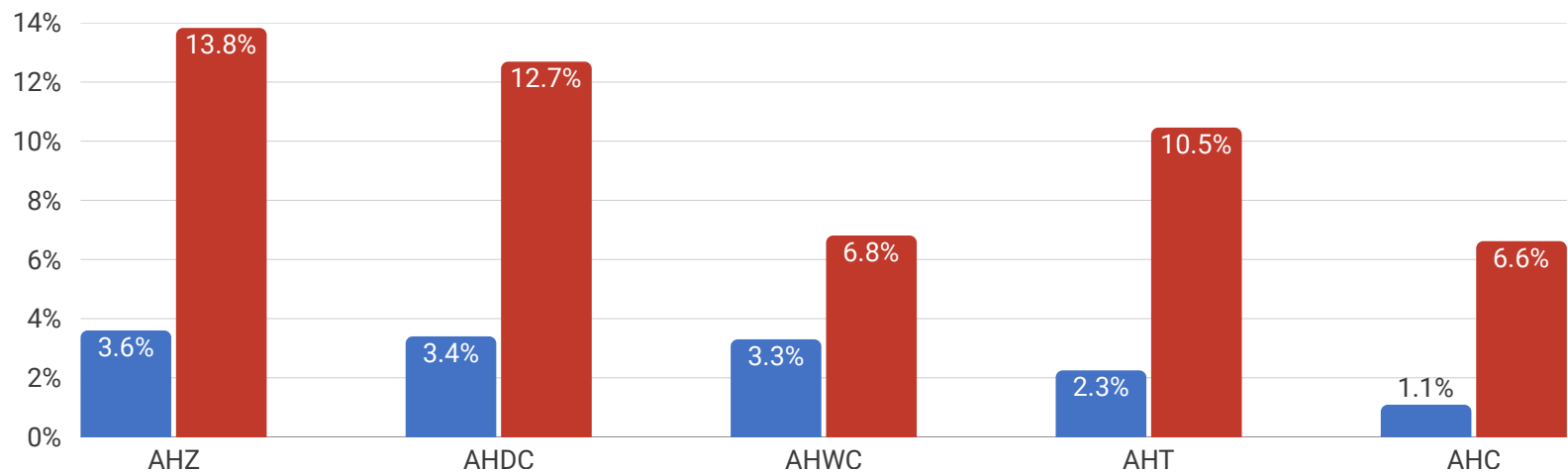
Readmission Rate (Attended Appointment)

vs.

11.24%

Readmission Rate (Missed Appointment)

● Attended Appointment ● Missed Appointment



Key Insights

4.5x

Missed Appointments Drive Readmissions

Patients who miss their clinic appointment are readmitted at 11.24% – more than 4.5 times the 2.51% rate of patients who attend.

$p < 0.001$

Statistically Proven – Not Due to Chance

A chi-squared test ($\chi^2=74.55$, $p=5.9 \times 10^{-18}$) confirms the gap between attended and missed appointment readmission rates is highly significant. The odds this occurred randomly are less than 1 in a quintillion.

AHZ

Highest-Risk Campus

AdventHealth Zephyrhills (AHZ) had the highest missed-appointment readmission rate at 13.83% and the most missed-appointment readmissions (48).

AHC

Lowest-Risk Campus

AdventHealth Carrollwood (AHC) showed the best performance, with an attended readmission rate of 1.09% and a missed appointment readmission rate of 6.62%.

VALUE OF CARE

The value of care delivered reflects comprehensive services provided to patients at no cost, including medical and dental care, specialty services, medications, imaging, and essential support resources.

This impact is made possible through the dedication of our providers, volunteers, and community partners working to remove barriers and expand access to high-quality care while addressing the social determinants of health (SDOH) that influence outcomes.

ADVENTHEALTH ZEPHYRHILLS

Value of Services by Location

\$135,000

Patient Visits by Clinic

750

ORTHOPEDIC CLINIC

Value of Services by Location

\$21,000

Patient Visits by Clinic

84

SALVATION ARMY

Value of Services by Location

\$42,660

Patient Visits by Clinic

237

TELEHEALTH

Value of Services by Location

\$31,680

Patient Visits by Clinic

176

UNIVERSITY PROFESSIONAL CENTER

Value of Services by Location

\$106,380

Patient Visits by Clinic

591



BRIDGE THE GAP HEALTH FAIR

Pioneer Medical Foundation's Bridge the Gap Annual Health Fair expands access to care for uninsured, underserved, and unsheltered individuals in our community. The event brings together healthcare providers, community partners, and volunteers to deliver comprehensive, patient-centered services in a single, accessible setting.

At our most recent event, we served approximately **500 individuals** with the support of more than **200 volunteers** and over **40 partner organizations and vendors**. This coordinated effort allowed us to provide a wide range of essential services, including primary care through our Medical Tent with an **on-site pharmacy, mammography screenings, low-dose CT lung screenings** in partnership with **Moffitt Cancer Center**, and dental care through our **Dental Bus**.

Specialty care included **Orthopedics, Podiatry, Pulmonology, Neurology**, and additional community resources that addressed social determinants of health.

Bridge the Gap reflects our commitment to reducing barriers to care, promoting preventative health while fostering trust, dignity, and connection to continuity of care.



BRIDGE THE GAP HEALTH FAIR

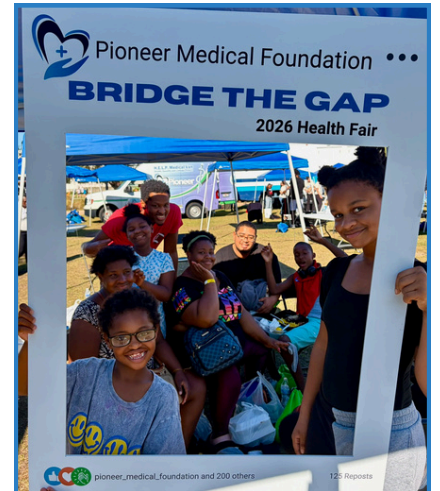


500+ Individuals Served
Access to free health and wellness services

200+ Volunteers
Supporting outreach and care delivery

40+ Vendors
Community partners and organizations

\$100K+ in Services Provided
Medical, Dental, and Wellness care delivered



IMAGING AND RADIOLOGY



TOTAL COST OF INJECTIONS

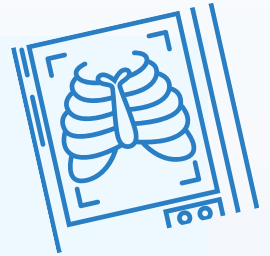
\$13,500.00

75 intra-articular injections given in clinic.

TOTAL COST OF IMAGING

\$10,700.00

6 X-rays/MRI, 17 ultrasounds, 10 mammograms, and 27 hearing screenings



TOTAL COST OF JOINT REPLACEMENT SURGERIES

\$711,000.00

17 surgeries, hip/knee implants, and home health/physical therapy.



OPERATION WALK USA PARTNERS



GIFT OF MOBILITY

ELIZABETH AND WILLIAM LAMB

In 2024, Elizabeth Lamb submitted an application to Operation Walk USA on behalf of her husband, William, holding onto hope that he might qualify for a free knee replacement. When one of our clinical interns, Andrew Baker, called the Lambs, they were in disbelief, not only that William had been selected, but that the opportunity before them was real.

As Andrew listened, he came to understand the weight of their journey. After spending their entire lives working in the United Kingdom, Elizabeth and William had retired to the United States, only to find themselves without access to health care. Years of hard work had brought them here, but without Medicare eligibility, relief from their pain felt out of reach.

When they arrived for William's evaluation, neither could have anticipated what would unfold. At the end of the visit, Dr. Palumbo noticed Elizabeth quietly leaning on a cane, her steps careful and strained. When he asked her to walk, it became immediately clear she, too, was living with significant pain.



In that moment, what began as a single patient's visit became something far greater. Dr. Palumbo turned to Elizabeth and William and offered them a life-changing opportunity: to undergo surgery together, on the same day, at no cost.

In February 2025, Elizabeth and William entered the operating room not just as patients, but as partners in the same journey toward healing. That very same day, they walked out of AdventHealth Tampa together, beginning their recovery at home with the support of their child. For the first time in years, there was relief not just from pain, but from the uncertainty of whether help would ever come.

Their story did not end there. In 2026, William returned to receive a second knee replacement from Dr. Palumbo. Today, he lives free from the arthritic pain that once defined his daily life. With this procedure, William became only the second patient to undergo bilateral joint replacements through this initiative, receiving the gift of mobility not once, but twice.

The Lambs' journey is more than a story of surgery. It is a story of compassion meeting need, of dignity restored, and of what becomes possible when access to care is no longer a barrier. Because of this program, Elizabeth and William were not just treated; they were given the chance to move forward, together, into a life no longer limited by pain.



OPERATION WALK PATIENT TESTIMONIALS

“

I am forever grateful to Pioneer Medical Foundation for changing my life.

I am 54 years old, and my quality of life was next to nothing physically because of my hip. For 10 years, I have not been able to live life in fullness. With no insurance, there was no way I could have had my life restored in this way. God made it possible through this foundation to walk again and made the entire process wonderful. Every personal contact via text or email was like a family member taking care of me.



From the first conversation, the genuine care they had for me was amazing...I am already able to go on walks with my grandchildren and make summer plans for the first time in years! Walking on the beach, riding a bike, walking into church or a store without pain because of my new hip! Thank you isn't enough, but...Thank you!



- Heather Jones, OP Walk Patient 2025

”

“

Pioneer Medical Foundation has been a tremendous blessing in my life.



They covered the cost of my knee replacement surgery, which was something I would not have been able to manage on my own. Because of their support, I was able to receive the care I needed to improve my mobility and quality of life. They also provided both in-home and outpatient physical therapy to help me recover and regain strength in my knee. The therapists were supportive, patient, and committed to helping me heal properly.

I am truly grateful for the care and assistance Pioneer Medical Foundation has provided throughout my recovery.

-Cliff Spears, OP Walk Patient 2025

”

DENTAL MONTH SERVICES

Oral health is often overlooked, yet it plays a critical role in overall well-being. With many low-income residents lacking access to routine dental care, thousands in Hillsborough County turn to emergency departments each year for preventable dental issues.

To help address this need, Pioneer Medical Foundation secured a two-operator dental bus to expand access to high-quality dental care. Throughout the month, our team traveled across Hillsborough and Pasco counties, providing extractions, cleanings, fillings, and preventive screenings to underserved communities, delivering immediate relief while restoring confidence and dignity.

This initiative reflects our commitment to expanding access to equitable healthcare and ensuring oral health remains a vital part of whole-person care.

Over the course of the month, we delivered:



144

patient encounters

37

free extractions

195

dental volunteer hours



Total Donated Dental Services: *\$13,000.00*

Total Community Dental Health Services Donated: *\$61,612.52*

Ocala Summer Clinic



This summer, Pioneer Medical Foundation continued to take our mission outside the clinic. Our team packed up and headed to Ocala for a three-day initiative where we provided preventative care to some of the most vulnerable people who've lacked access to healthcare for years alongside our AdventHealth Ocala colleagues.

We treated patients on farms, including a young woman with a growing breast lump, who was scheduled for follow-up care, and diagnosed three individuals with diabetes who had no idea they were at risk. With our support, they received a physician visit, education, meters, supplies, and medications to manage their health with follow-up care.



ADVENTHEALTH SEBRING AND ADVENTHEALTH KISSIMMEE HEALTH FAIRS

The Pioneer Medical Foundation team was grateful to join AdventHealth Sebring and AdventHealth Kissimmee for two impactful Days of Service & Community Outreach.

We provided clothing, screenings, diabetes care, and wellness education, connecting neighbors with resources for healthier living. Most importantly, we spent the day listening, teaching, and serving with compassion, building stronger, healthier futures together.

Sebring

Kissimmee



Proud to stand alongside our AdventHealth West Florida partners in service to our community.

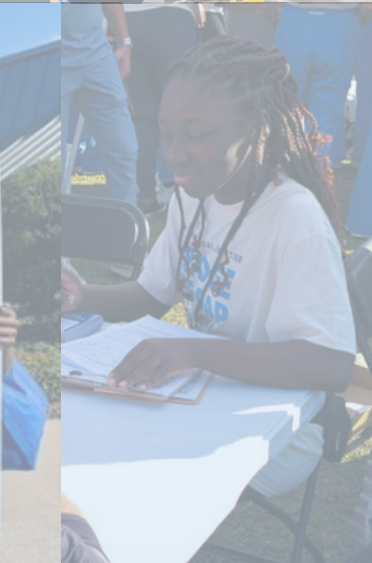
VOLUNTEERS

Dr. Adeel Mikael	Alina Szendrei	Eleice Hawkins	Nicole Davis	Tomas Armendariz
Dr. Ahmed Alhassani	Alisha Bhatia	Emily Wilson	Nkemakolam Asomba	Trent Palumbo
Dr. Adolph Flowers	Alyssa Manalaysay Espejo	Faaris Faisal	Nora Eid	Trevor Presswood
Dr. Amit Tandon	Amber Morgan	Faiz Alam	Olivia Godfrey	Utsav Kapoor
Dr. Andrea Morgan-Bedasse	Amilia Pino	Farah Labban	Olivia Troutman	Valeria Salas
Dr. Brian Palumbo	Ana Ali	Farhana Rahman	Ololade Ogunsina	Vanessa Alexander
Dr. Ben Henry Baang	Anahat Luthra	Felipe Angel	Omair Alam	Vikram Aishwarya
Dr. Craig Novack	Angel Wiggins	Gaetana Koutouzi	Othman Benmoussa	Wendy Koutouzi
Dr. Dipti Mehta	Angela Atta-Armah	George Thomas	Pastor Thomas	Widad Labban
Dr. Jason Maljaars	Angela McClees	Heather Alonzo	Payton Dulski	Weliam Mekhail
Dr. Jessica Navarro	Anika Riazudeen	Ifah Ali	Peter Masundire	Yoosuf Chaudhary
Dr. Joelian Andrew Mislav	Anita Hunt	Iman Ahmed	Phylicia Ramic	Yosef Safiah
Dr. Haseeb Hashmi	Anthony Mikael	Isabella Rueda	Pranita Talukder	Yoselyn Garcia
Dr. Hamza Khan	Anuksha Wickramasinghe	Isabella Shelton	Praval Ghanta	Yousuf Khader
Dr. Khayam Shaukat	Arelis Rivera Vazquez	Isaiah Chandler	Prometheus Koutouzis	Zahid Jamal
Dr. Margarita Vanegas	Arhaan Baba	Isaiah Lynn	Rachel Pantal	Zaid Refaie
Dr. Mark Ortalani	Arianna Robinson	Jarred LeSure	Rachel Shelton	Zainab Nawaz
Dr. Masood Khan	Ashley Coto	Jasmine Shriver	Rajiv Kalra	Zarmeena Munir
Dr. Miguel Davila	Ashley Griffith	Jeanene LeSure	Rehan Bhatt	Chloe Zuber
Dr. Milton Brown	Athira Lalu	Jennifer Bollinger	Rei Favis	
Dr. Narsing Rao	Avery Johnson	Jennifer Lee	Ricky Maestrelli	
Dr. Oliver Fowler	Ayanna Scott	Jenny Thassou	Rushil Shah	
Dr. Owaise Muhammad	Ayush Patel	Jessica O'Brien	Ruvimbo Gwarawaza	
Dr. Riaz Baba	Beder Nourachi	Jessica Uhl	Ryaan Khan	
Dr. Rizwan Khawaja	Behram Khizzar	Jinele Sayroo	Ryan Dulski	
Dr. Ronniel Mercado	Ben Pantal	Joe Bayron	Ryan Pradeep	
Dr. Saif Abdullah	Bibi Chaterpateah	Julia White	Sally Bridges	
Dr. Syed Ali	Brandon Tran	Julie Khatib	Sam Pantal	
Dr. Sandeep Chennadi	Brian Manoah	Kashmal Khan	Samah Quneibi	
Ano Kashumba APRN	Brian Rivera	Katelyn Carlsen	Samantha Presswood	
Ilse Hirmiz PA	Brooke Silverstein	Kathleen Cortez	Samir Messahel	
Erika Franklin APRN	Bylinda Bruny	Kennedy Fany	Samyslandine Eugene	
Jonathan Gude PA-C	Caitlyn Sanford	Kim-Anh Vo	Saneyah Khan	
Kristina Sanadi APRN	Caleb Lynn	Kionna Tarver	Sania Munir	
Judith Jean-Pierre APRN	Catherine OBrien	Korosh Jabbari	Sania Siddiqui	
Melinda Rivera APRN	Charlie McCarron	Kristy Presswood	Sara Carter	
Marie Louis APRN	Chelley Hellmers	Krupa Shah	Sarah Almusbahi	
Santhia Mirtyl APRN	Chelsea Bowen	Larry Manganello	Shandell Elliot	
Sheila Gachoka APRN	Chris Cordray	Letitia Collins	Shannon O'Brien	
Shieloh Stephens APRN	Christine Palumbo	Lisa Altman	Shanti Odom	
Shirley Franks APRN	Clay Presswood	Lisa Mitchell	Shauntel Christopher	
Tan Ho PA-C	Dana McCarron	Lucas Gonzales	Shazmina Kazi	
Viviane Goncalves APRN	Danesh Ahmed	Marcos Bermudez Madrid	Shea Fordyce	
Yanet Perez Sori APRN	Danica Boswell	Maria Benmoussa	Shenica Jerome	
Abeer Khan	Danyal Hashmi	Maria Pazmino	Shirin Khizzar	
Abigail Wildgen	Darshna Bhatt	Maria Smarandache	Shirley Franks	
Aditi Ragothaman	David Armendariz	Martin Armendariz	Sophia Ettouati	
Afifah Maryam	Diana Edmonson	Max Martinez	Stephanie Arevalo	
Ahmed Khan	Dominic Fonseca	Melanie Bariffe	Stephanie Romriell	
Ahmed Nawab	Donovan Russo-Mingle	Melissa Miranda	Stormy Dulovich	
Alessandra Johnson	Douglas Jaramillo	Melissa Robertson	Sydney Chin	
Alexa Lucombe	Dwayne Brown	Melody Kashumba	Tabitha Lynn	
Ali Khan	Edison Arias	Monica Roberts	Tariro Gwarawaza	



TOTAL VOLUNTEER HOURS

6100



PIONEER INTERN PROGRAM

Our Future Healthcare Leaders

At Pioneer Medical Foundation, we are committed to cultivating the next generation of healthcare providers who are not only clinically skilled but deeply rooted in service, equity, and compassion. Our volunteers and clinical interns gain hands-on experience in patient care, interdisciplinary teamwork, and understanding the social determinants of health.

Through community outreach and clinical engagement, these future providers develop a deeper awareness of healthcare disparities and the importance of accessible care. Many of these students have volunteered with us for years, and while we are sad to see them go, we are proud to see them move forward to positively impact the communities they will serve.



Sania Munir
Alabama College of
Osteopathic Medicine



Micah Bowen
New York Institute of Technology
College of Medicine-Arkansas



Brandon Tran
University of
Florida College of Medicine



Shannon O'Brien
Florida State University
College of Nursing



Korosh Jabbari
University of Miami Leonard
M. Miller School of Medicine



Anuksha Wickramasinghe
University of Virginia
School of Medicine

NAFC AWARD

We are proud to share that we have retained our 2025 Gold Rating from the National Association of Free and Charitable Clinics (NAFC) Quality Standards Program!

This recognition reflects our ongoing commitment to delivering high-quality care to our community. We are honored to be part of NAFC's mission to build healthier communities by advancing equitable, accessible healthcare for all.



SOCIAL MEDIA GROWTH

INSTAGRAM

43,715

INSTAGRAM
VIEWS

60%

INSTAGRAM
FOLLOWER GROWTH

LINKEDIN

56,904

LINKEDIN
IMPRESSIONS

1,300

LINKEDIN
FOLLOWERS

1,674

LINKEDIN
LIKES

LINKEDIN REACH

56.5%

HOSPITALS AND
HEALTH CARE

7.4%

MEDICAL
PRACTICES

3.0%

NON-PROFIT
ORGANIZATIONS

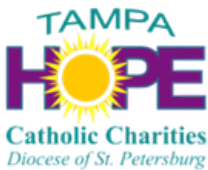
2.3%

MEDICAL EQUIPMENT
MANUFACTURING

1.7%

WELLNESS AND
FITNESS SERVICES

COMMUNITY PARTNERS



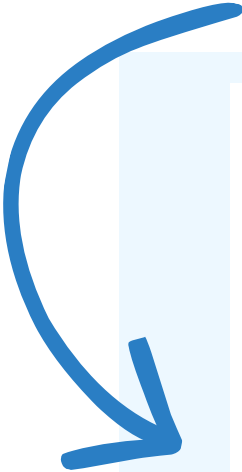
JOIN OUR MISSION!

STAY CONNECTED



<https://pioneermedicalpl.com/about/pioneer-foundation/>

SCAN TO FOLLOW ALONG



Monthly Newsletter



Foundation Link Tree



LOCATIONS AND CONTACT INFORMATION



University Professional Center

3500 E Fletcher Ave Suite 222 Tampa, FL 33613

Mondays: 9:00-1:00

Fridays: 9:00-1:00



AdventHealth Zephyrhills

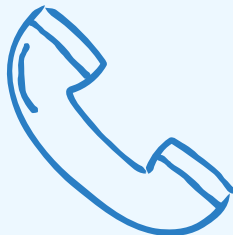
38233 Daughtery Road Zephyrhills, FL 33541

Tuesdays: 9:00-1:00



Corporate Office

13067 N Telecom Parkway Temple Terrace, FL 33637



Phone: 813-450-7231



